

BAD DATA IS











Duplicate

data



information

Inaccurate

information

Incorrect information

THE COST OF A CRM RECORD





The \$100 per bad record is attributed to impacts such as:

Printing and mailing to bad addresses Emailing to wrong addresses

- Losing disgruntled customers
- Taking up extra server space with duplicate records Sales conflict over the same leads
 - Inability to track lead source Incorrect marketing segmentation and personalization
 - Unnecessary marketing automation & CRM costs for duplicate records and much, much more.

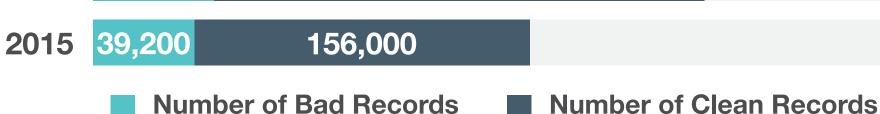
COST OF BAD DATA

On average, corporate data grows

at 40% per year.3

Approximately 20% of the average database is dirty.1

20,000 112,000 28,000



\$2,000,000 2015

database, here is the astronomical cost of bad data over three years.

Keeping the \$100 per dirty record in mind, and using a 100,000-record

Bad Records

Cost of

2017

2016

2016

2017



duplicates, archiving inaccurate data, etc.).

growth in 2015, you're at **112,000**, and so on.

\$2,800,000

\$3,920,000

80,000

100,000 112,000

275,000

\$200,000

Therefore, if you remove 20,000 of 100,000 records in

the first year, then you're at **80,000 records.** With **40%**



20,000

2015 2016 \$0 (possible cost)

2017

2017 2015 **Cost of Preventing** 2016 **Bad Records**

Cost of

Full Cleaning

\$10,000 \$15,000 2017 THE COST SAVINGS

\$0 (possible cost)

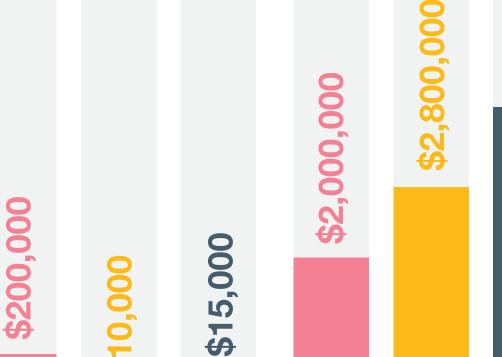
(covered above)

Instead of losing \$2 million in 2014, you're spending 10% of that. In 2015, instead of spending \$2.8 million, you're spending.3%.

data clean for the long term.

There is a tremendous cost savings by

cleaning your data and keeping your



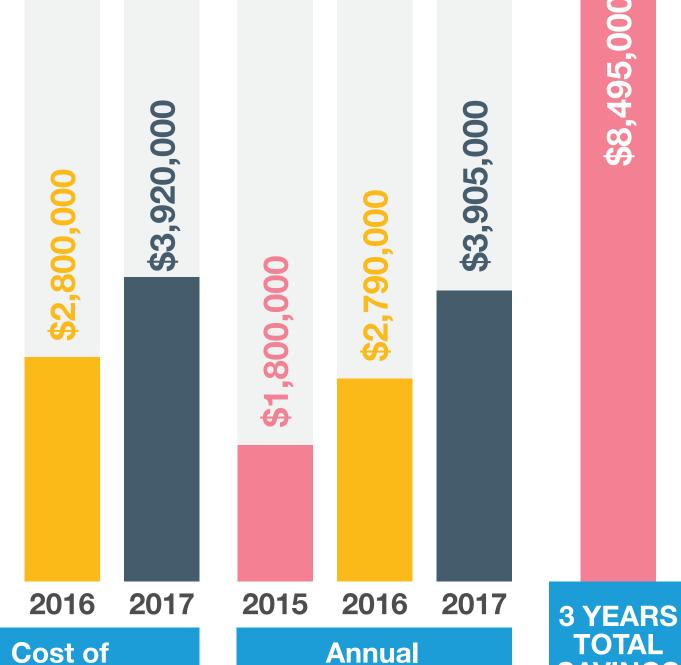
Cost of Cleaning Bad Records

2017

2015

2016

2015



Bad Records

A strong organization can generate up to 70%1

SAVINGS

The average SMB has **\$35 million** revenue.²

SAVINGS

\$8,495,000

more revenue than an average organization purely based on the quality of its data.

from clean data



Let's calculate your new revenue with clean data. \$24,500,000 \$1,800,000 Savings from 1 70% more revenue year of clean data

\$61,300,000



SOURCES:

New Annual Revenue