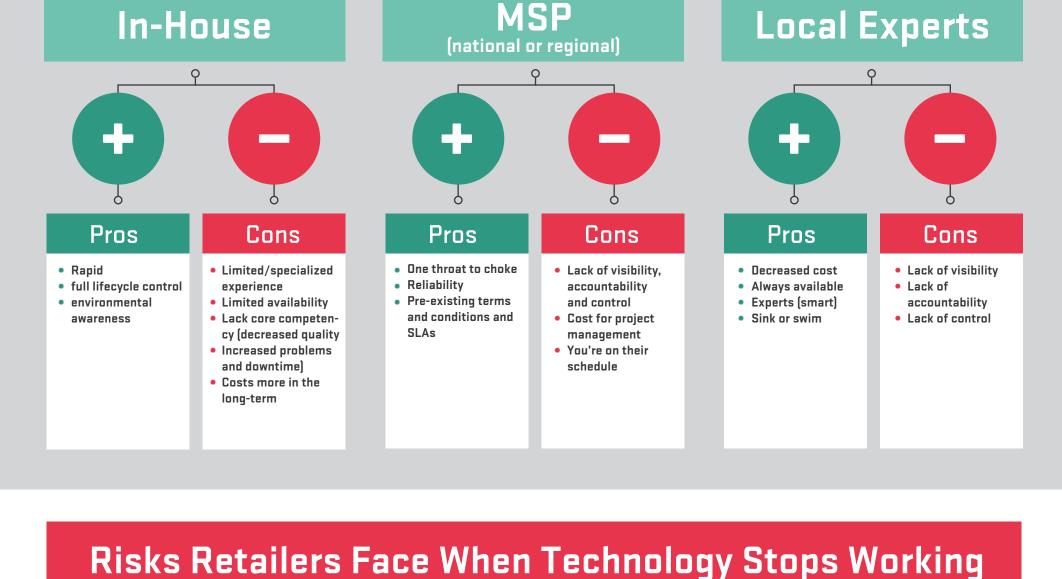


Fixing Technology When it Fails

is installed by an employee or technician

based on a statement of work (including

deliverables, approval, and payment)



Revenue



in line was longer than 5 minutes during a prior visit.

50% of customers will not return to a store if the wait

Brand



Customer

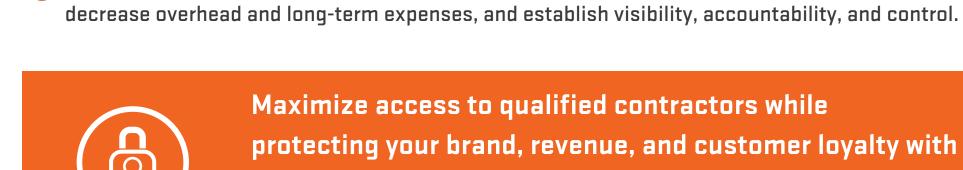
To maximize technology uptime, retailers use multiple vendors or MSPs which can

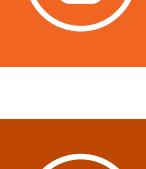
complicate and lengthen a process that should otherwise come from a single-sourced solution.

Using employees to service technology provides retailers with an in-house solution, however often

at the expense of increased costs, decreased scalability, and minimal downtime responsiveness.

- How FIELD NATION Can Help
- Retailers are now utilizing the non-employee workforce to increase access to skilled expertise,





Field Nation's nationwide coverage, full-service capabilities, and single-sourced solution. Field Nation's SaaS ecosystem addresses the needs and

business processes of today's retail industry and is the

most dominant FMS platform on the planet.

http://www.retailcustomerexperience.com/blogs/the-high-cost-of-internet-downtime-for-retailers-infographic/

Find trusted, on-demand talent for your retail or EMV projects through