SMART A GOAL SETTING 101

GUIDE TO PROJECT SUCCESS

Goals can be an important factor in project success.

But not every goal is created equal. Find out why it is essential for project managers to set SMART goals for their teams.

COMPONENTS OF S.M.A.R.T. GOAL SETTING













The goal must have a deadline or



The goal

should target a specific area of improvement or answer a specific need.



or at least

allow for

measurable

progress.

be quantifiable,

The goal should be realistic, based on available resources and existing constraints.

Relevant The goal should align with other

business

objectives to

be considered worthwhile.

defined end.

GOAL SETTING

THE POWER OF





The positive effect of accountability was

supported: Those who sent weekly progress reports to their friend accomplished

significantly more than those who had

unwritten goals, wrote their goals.

Dr. Gail Mathews, a Professor at Dominican University, completed

a study related to the power of goal setting in 2015.



backgrounds throughout the United States and overseas.

of those who

kept their goals to

goal achievement.

themselves, reported

participants from diverse

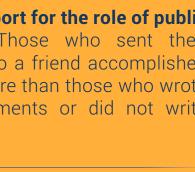
The study included **267**



reported successful goal achievement (completely accomplished their goal or were more than half way there). THE STUDY REACHED THESE CONCLUSIONS







who wrote their goals accomplished significantly more than those who did not write their goals. **GOAL SETTING**

The positive effect of

written goals was

supported: Those



IN PROJECT



action commitments or did not write their goals. This study provides empirical evidence for the effectiveness of three coaching tools:

goals.

Accountability,

commitment and

writing down one's

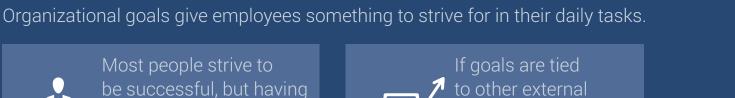


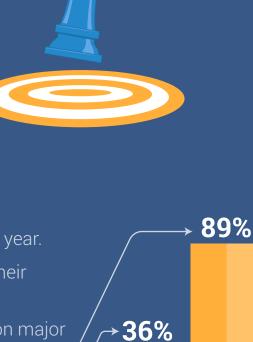
PROVIDES FOCUS When organizations set goals for employees, it shows employees the organization's priorities. Employees then know what to focus on each quarter or year. They prioritize projects and other tasks based on how their

work will impact those goals.



INCREASES MOTIVATION

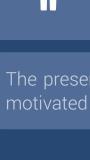






a specific standard that awards, such as group constitutes success will recognition or rewards, it can further improve

especially motivate them to strive for excellence. the motivation level.



The presence of a corporate incentive program motivated 66% of employees to stay at their job. Organizations with higher than average levels of employee engagement realized



50%



Higher Profits

goals cannot be reached unless employees

Many business

of all levels work

together as a whole

Higher Sales

INCREASES EMPLOYEE WORTH

teamwork is present.

This can improve

group cohesion and

collaboration when

employees realize

the goals will only

be reached when

given when the organization meets its goals.

Managers can

further enforce

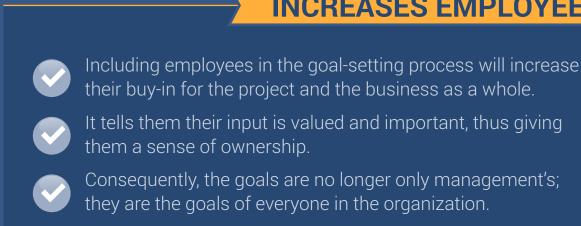
this through

group rewards

Higher Customer Productivity Loyalty Levels

to reach the goals.

IMPROVES GROUP COHESION



→ with **77%** reporting that they would work harder if they felt better recognized.

The presence

of a corporate

incentive program

motivated 66% of

employees to stay

at their job.

They assess how

far they have yet

to go to reach

the goal.



They can see

how their efforts

are having an

impact.

REASONS GOALS ARE

NOT ACHIEVED



When goals

do not support the businesses'

main purpose

Lack of

commitment

Loss of

focus

Goals

are not

S.M.A.R.T.

Lack of

continual

action

Ask what you can

Goals

Employees

can gauge their

progress.

that do not inspire Lack of communication

do to improve your management Make sure you're asking the right questions, sharing the right resources and providing proper support.

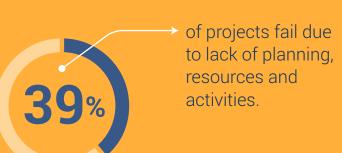
Having a knowledge transfer

process in place boosts the

chance of project success by



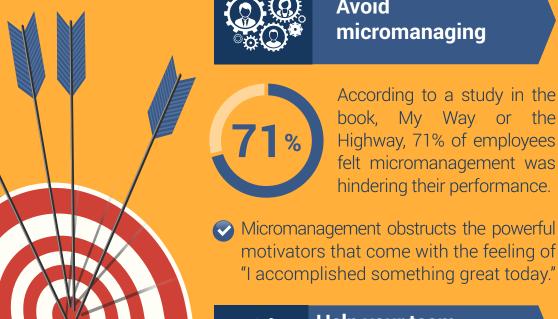
over 20%.











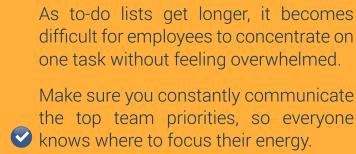
PROJECT MANAGER TOP SKIL

Avoid micromanaging According to a study in the book, My Way or the Highway, 71% of employees

Help your team

members constantly

prioritize and re-prioritize



of projects fail because of a lack of involvement from senior

management.

felt micromanagement was hindering their performance.

Provide constructive, meaningful feedback on a regular basis

> of projects fail due to breakdown

in communications

This will develop a culture of trust and personal

growth, so your employees take pride in improving



their performance.

Graduate Professional Studies

SOURCES: http://gom.sagepub.com/content/19/3/285.short http://projectbubble.com/blog/the-importance-of-goal-setting http://cobaltpm.com/ten-reasons-your-team-is-not-achieving-project-goals/

http://www.pmi.org/~/media/PDF/Business-Solutions/PMI_Pulse_2014.ashx http://cdn.sidsavara.com/wp-content/uploads/2008/09/researchsummary2.pdf http://smallbusiness.chron.com/goal-setting-important-organizations-2509.html http://smallbusiness.chron.com/motivate-project-team-not-interested-31549.html https://www.bhengagement.com/23-employee-motivation-statistics-to-silence-naysayers/

https://www.ruor.uottawa.ca/en/bitstream/handle/10393/12988/El_Emam_Khaled_2008_A_replicated_survey_of_IT_software.pdf

https://www.teamgantt.com/blog/seven-shocking-project-management-statistics-and-lessons-we-should-learn/ http://continuingprofessionaldevelopment.org/setting-goals-and-objectives-for-projects-leads-to-successful-outcomes/

http://www.pwc.com/en_US/us/public-sector/assets/pwc-global-project-management-report-2012.pdf

Project success is increased when smart managers set SMART goals!

http://www.dominican.edu/academics/ahss/undergraduate-programs/psych/faculty/assets-gail-matthews/researchsummary2.pdf

Brandeis University

projectmgmt.brandeis.edu