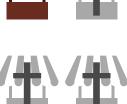


2/3 OF BUSINESSES



HOWEVER, SMALL BUSINESSES FACE BIG CHALLENGES.ONLY...

**WILL SURVIVE 2 YEARS.** 

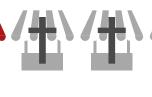


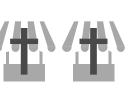


2006 - 2013

**WILL SURVIVE 5 YEARS** 

IN ORDER TO SURVIVE, YOU NEED TO AVOID THESE DEADLY MISTAKES.





1/3 OF THOSE WILL **SURVIVE 10 YEARS.** 



82%

## YOU CAN'T PAY YOUR BILLS Whether you don't apply for a loan or fail to get an investor, you need capital to run a business.

**SOLUTION: KNOW YOUR CASH FLOW** 

**DON'T** 



THE AMOUNT OF CASH AVAILABLE AT THE BEGINNING AND ENDING OF A PERIOD. CASH FLOW IS MORE **IMPORTANT THAN SALES OR PROFITS!** 

CASH FLOW IS THE DIFFERENCE IN

OF BUSINESSES

PROBLEMS.

**ISOLAT** YOUR EXPENSES. **ALWAYS CONSIDER YOUR BUDGET AND CASH** FLOW WHEN MAKING FINANCIAL DECISIONS. **LEARN HOW TO READ** CASH FLOW STATEMENTS.

## Expanding a business too soon or trying to be like large corporations can make entrepreneurs lose focus.









The special discount offer may get consumers through the door, but would they come back?







**SMALL TEST PROMOTIONS** 

CAN HELP YOU KNOW WHAT'S

**WORKING AND WHAT'S NOT.** 





You never know what is going to work in marketing,

so many businesses misstep and can't recover.

**BEFORE IT BRINGS IN MONEY** 

NON-ESSENTIALS



**ASK CUSTOMERS HOW** 

THEY HEARD ABOUT

YOUR BUSINESS.



BE MORE THAN YOU

IT COSTS FIVE TIMES AS

**MUCH TO ATTRACT A** 

**NEW CUSTOMER, AS IT** 

DOES TO RETAIN ONE.

CAN AFFORD.





BEINGHARSH

forget how to treat their employees along the way.



FIGURE OUT AT LEAST TWO TASKS YOU

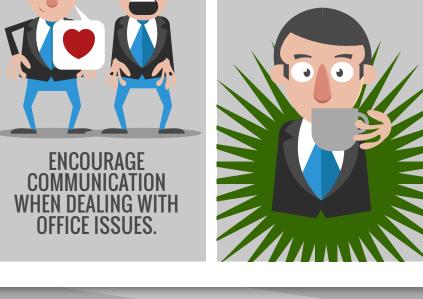
NEED TO COMPLETE EACH DAY, AND DO THIS BEFORE CHECKING YOUR EMAIL.

DON'T BE AFRAID TO TAKE CLASSES,

READ BOOKS, OR ASK FOR HELP.

**SOLUTION: LOVE YOUR TEAM COMPANIES WITH** SPRING FOR COFFEE-IT HELPS HAPPY EMPLOYEES **OUTPERFORM THE BOOST PRODUCTIVITY!** 

Business owners set expectations for success, but sometimes







20%.